### American Manufacturer Optimizes Workday with Invisors Support Over a Multi-Year Partnership

#### **Workday Support and Optimizations**

- Workday Core HCM, Learning, Recruiting, Talent + Performance,
  Time + Attendance
- Establish Playbook for defined efforts (M&A + Rolling Absence Adoption)
- Optimize the customer's Workday platform for operations, insights + growth
- Future Workday Opportunities: Adaptive + Vindly

### Multi-Year Journey + Partnership

- Establish Foundational Knowledge of Workday configuration for multiple workstreams
- Target Operating Model Evaluation + Recommendations
- Growing and Training client team to support and maintain Workday
- Evaluation of a Hybrid Staffing Model
- Improved Dashboard Capabilities + Accuracy

# **Project Timeline**

Plan to convert multiple systems into one

Ongoing Processing running for the first time in Workday

Evaluation of Workday system issues and the need for support was recognized M&A Project Completed

Support Pool Engagement Managed Services RFP Submitted Client Team Ownership and Growth

Workday Deployment

2017 Go Live with Workday 2020

Invisors Staff Aug

2023

Reporting Workshops



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## **OH-NO Moments**



- Impact to tenant configuration with termination of workers with
  role/security assignments (Learning Campaigns)
- Gaps in the processing of Positions in the Position Management
  Model
- Turnover at Key positions limits ability to strategically grow
  Workday, losing foundational knowledge in the process
- Event Processing Annual events can get hung up if the previous years process is not appropriately completed

## **AH-HA Moments**



- Reporting Effort to re-enforce foundational knowledge, while improving the impact of dashboards
- Advisory, Reporting + EIB support for cleanup processing in the various domains
- Streamline the business process to improve efficiency and prevent unnecessary roadblocks



"The Invisors team took the time to truly dive into the tenant and provided great feedback and an action plan. They not only met expectations, they surpassed them. We came to Invisors looking for someone to lead the project, and provide strategic assistance and feedback, and they delivered. They met every need, and delivered on every expectation, as if I had presented them with a checklist myself. Because of their partnership and thorough work, I know we are set up for success."