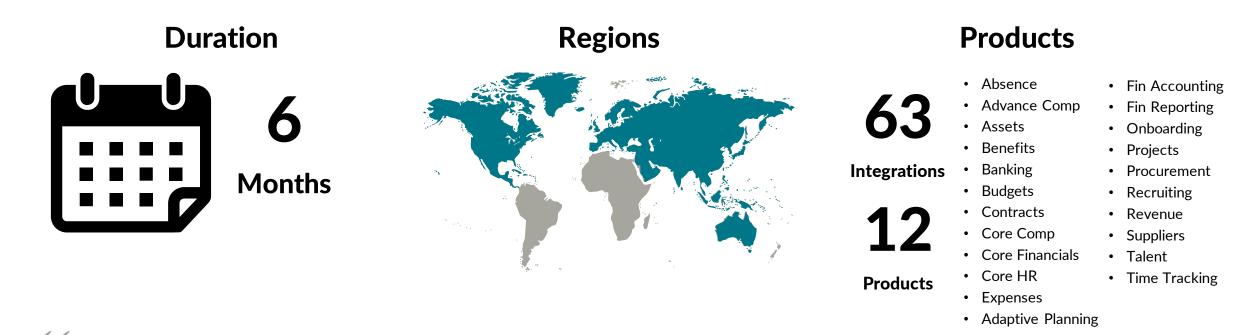
YOSEMITE

Capitar

Tech Firm Business Spin-off Requiring a Global Full-Platform Deployment in 6 Months



From our Customers

"We appreciated the high level of certainty and balance brought by Invisors. The Invisors team would say 'here's what we see; here's what works in Workday; here's what will work for you.' That was invaluable. The depth of knowledge and working with senior people at Invisors made a difference. Had there been a different resource mix, weighted more toward less-experienced resources, we would have struggled." Capitar

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OH-NO Moments (>

Primary challenge: time + resources

The target date for the cutover to the new, independent, and completely self-sufficient entity was just six months out from the contract signature date. There would be competing priorities throughout the deployment period, since the Workday project go-live was also the first day the new company would be publicly traded on NASDAQ. There were more unknowns vs. knowns for the customer:

- How will we go live with a functional fullplatform enterprise solution in such a short time frame?
- Would we mirror legacy processes?
- What state was the data in?
- Which project resources would join the new SpinCo?



Use Workday as it's delivered

"We had no Plan B." The project team used the hard-and-fast deadline of 10/1 to set the tone for the deployment, then they identified and prioritized the minimum Workday functionality needed at go-live.

- The "Phase 1" would include Financials and just enough of the HCM Core functionality to maintain critical business processes. Culturally this was a big change – the project team was used to deployments where the parent company would require "customizations-to-the-hilt" to mold everything as requested.
- We used the deadline to their advantage, telling the team "This is how we do it now." And from there, the entire team (both customer and Invisors) danced to the beat of the same drum: minimal to no customizations to the Workday configured business processes "As long as they are legal and compliant, we adopted them." The customer team worked well together to keep scope in check, knowing they had support at the executive level, which was critical tone-setting throughout the deployment.
- The small size of the Spin-Co team was actually very helpful from a decision-making perspective, and they had permission to think of things differently. "We're doing things differently without as many fiefdoms or negotiations; we had a leaner organization, so it was easier to get to a decision maker."