

# Full Platform Management for International Gaming Firm with Hundreds of Global Revenue Channels

## Workday Support and Optimizations

Full Platform Workday solution, including Prism + Workday Extend

Analyzed & optimized Financials configuration to enable global roll out

Tackled Epic's growing queue of nice-to-haves + highly visible efforts for leadership

## Multi-Year Journey + Partnership

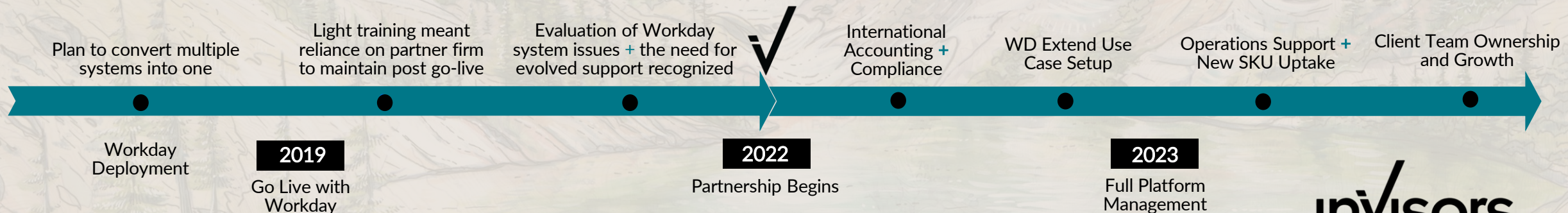
Specialized project to deploy WD Financials suite to 20+ countries, harmonizing operations

Developed expense requests framework to streamline approvals and automate project creation in Workday

Expanded support footprint to all WD areas in 2023

Partnered to create roadmap for SKU's funded + not yet configured

## Project Timeline





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## OH-NO Moments

- An unidentified request for \$100k spend approval showed up on the CFO's desk and no one knew what it was for
- Highly touted new hire with years of Workday experience... took another job at the 11th hour and left them critically shorthanded
- Massive global footprint required rapid response to real-world changes in the international banking regulatory landscape
- Homegrown talent and performance processes limited workforce analysis and data points during annual processes

## AH-HA Moments

- Workday Extend provided a custom solution that added approval steps, detail requirements and automated back-end setup of all expense—related items
- Invisors' Staff Augmentation solution provided two SMEs of the same expertise, with the flexibility of a contractor rather than an FTE.
- Invisors generated repeatable process to standardize international account sets, completing long-term goal to deepen operational insights across their global footprint
- Developed deployment plan to uptake Talent + Success SKUs already contracted + paid for but not configured